

## **2020 Annual Report**



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01

## A Letter from the CEO

## A Letter from the CEO Reflections on the past year

In spite of the health and social crises, we rose above the fear and noise to focus on our mission in a time when entrepreneurs and small businesses needed help more than ever.

#### 2020 Breakthroughs

In March, we quickly shifted to a virtual-first organization, not missing any scheduled programs and in fact adding many new programs to connect entrepreneurs to critical resources needed during this unprecedented time.

Our impact was greater than ever before. We doubled our participation, serving a total of 4,000 entrepreneurs. After Metro Government asked that we partner to provide services to our local entrepreneurs and small businesses, we launched Renew Nashville to help more than 800 small businesses survive the pandemic.

This work provided more than 152 office hours for business owners needing expert support and connected more than 800 business owners to a network of 350+ advisors. As we expanded offerings to more entrepreneurs than ever, we also gave them the tools to adjust to a rapidly changing world, including access to two production studios where they can produce their very own audio and video content to reach customers, marketing and e-commerce expertise as well as advertising campaigns.

With special attention to our signature programs, we expanded Project Music to Project Music & Entertainment, grew Project Healthcare by 200% with the launch of a new vertical for medical device companies and added a cohort program for companies averaging \$750K in annual revenue. We brought the community together (virtually) to celebrate the innovators having a positive impact in our community with Pitch for Good - our most successful pitch series to date - and awarded \$28,000 in financial grants and even more in scholarships to support entrepreneurs working for good across all industries.

Support came from all directions. From our new elite speaker series that brought people like Jim McKelvey, Joe Scarlett, and Taj & Eddie George to our community to the new Phase 4 Successful Entrepreneurs Group where we onboarded more than 20 elite entrepreneurs to support our mission and saw two investment deals as a direct result.

We also celebrated our 10th Anniversary by hearing from some of the people who made the Nashville Entrepreneur Center possible like John Ingram, Janet Miller, Marcus Whitney and more, with our #Powerof10 Campaign, which took the place of our annual NEXT Awards event.

#### **Culture of Inclusion**

2020 was a year that challenged our culture. We recognize that the future of our city depends on our ability to grow successful entrepreneurs, regardless of race, gender, income or other factors. We work every day to make a positive difference in the lives of those we serve and part of that is leveling the playing field to make entrepreneurship accessible to everyone.



## **Reflections on the past year**

While good strides have been made in this area, there's still more work to be done. We have scholarships for entrepreneurs from underrepresented backgrounds, but we would like to make more available. We have advisors, industry experts and successful entrepreneurs from diverse backgrounds who help mentor our entrepreneurs, but we would like to have more people participate in this program to make sure it reflects the full diversity of our city.

#### **Building on 10 Years of Success**

Upon joining the EC, I talked with, and more importantly listened to, hundreds of people—entrepreneurs, business leaders, investors, alumni, academics and others—to understand the original mission of this organization, the role it plays in our community today, and its purpose looking forward. I wanted to understand the needs and where this organization can truly create significant impact moving forward.

One thing became clear in this listening process: When someone takes the leap into becoming an entrepreneur, they never stop being one. Entrepreneurs are people who are wired to solve problems, to keep moving forward, to have a purpose and vision that drives decisions. Once an entrepreneur, always an entrepreneur, whether that means actively starting business after business, or reaching back to help those who are following behind them.

Through listening closely to many entrepreneurs' stories and tapping into this organization's ten years of experience working with thousands of entrepreneurs, we created a new model of the entrepreneurial lifecycle to make it easier for entrepreneurs to connect to the right opportunities at the right times.

As we move forward, it is important that our community know that the Nashville Entrepreneur Center is here to support the entire entrepreneurial lifecycle.

We will continue to listen to the needs in our community. We will continue connecting entrepreneurs with the support and resources needed to increase their probability of success. And we welcome any entrepreneur to join us on their entrepreneurial journey, whatever phase that may be.

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Jane Allen, CEO

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# Who We Are

## **Our Vision + Mission**

#### Vision:

We're an experienced, professional non-profit organization with a vision to help make Nashville the best place in America to start and grow a business.



#### Mission:

To connect entrepreneurs with critical resources to create, launch and grow businesses.



## **Our Board of Directors**

A strategic Board of Directors provides governance, oversight, and direction to the work of the Nashville Entrepreneur Center (EC). This passionate team gives their time, talent and resources to help drive the entrepreneurial ecosystem in Nashville.

There wasn't a real place to start for entrepreneurs and that's how the EC was founded. People who have already been through starting a business can offer up their talents to bring up the next generation.

- Janet Miller



Jeff Drummonds



**Angela Humphreys** 



Nicole Froker

Ex Officio

**Chris Sloan** 

**Clint Smith** 



**Dr. Turner Nashe** 

Ex Officio





**Hayley Hovious** 



Shani Dowell Ex Officio



Philip Gaskin

Ex Officio



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Ex Officio



Ex Officio

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Brian Moyer Ex Officio





Sherry Deutschmann



Janet Miller

**Governance Chair** 

John Zarling



**Beth Chase** 

**Board Chair** 

Linda Rebrovick

Development Chair



**Brian Fox** 

John Ingram

**Board Chair Emeritus** 



Bill Brown

Jane Allen

EC CEO

**Michael Burcham** 

Joe Ivey

Kelli Turner



**Dee Anna Smith** 





## **Our Team**

The team at the EC is just as passionate and driven as every entrepreneur that comes through our doors. They are the ones creating best-in-class programming, ensuring those in our community succeed and thrive.

- Jane Allen



Jane Allen CEO



John Murdock CPO/COO





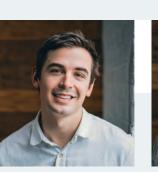
Heather McBee VP, Operations



Brynn Plummer VP Inclusion & Community Relations



Angel May VP, Marketing and



Jeremy Raley Program Director



Haley Combs

**Program Lead** 

Chief Strategic

Alliances Officer



Shelby Brown Community Development Lead



Parker Bryan Program Support



Wes Richardson Renew Nashville Program Support



**Communications** 

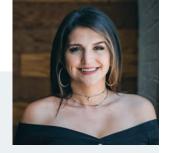




Clark Buckner Digital Assets Project Lead



**Program Manager** 



Tina Gottstein Events Director

## **Our Strategy**

*Connect* innovators and entrepreneurs with needed resources during the different phases of the entrepreneurial lifecycle.

*Optimize the Model* to ensure long-term financial and operational sustainability.

*Mobilize* the Entrepreneurial Ecosystem by mapping, engaging and connecting entrepreneurs, businesses, investors, community leaders and educators.

*Keep the Pulse* of Nashville entrepreneurialism alive and be the advocate and go-to source for all things entrepreneurship, including resources, connections, stories, statistics, needs and the entrepreneur lifecycle.

#### **Growth initiatives:**

Development of a certification program, ensuring companies have met the highest standards in their formation. We aim to develop strong founders and create ease as they pursue new customers and investors.

### The Entrepreneur's Lifecycle

the 4 phases of the entrepreneur's journey

#### PHASE 4: Circle Back

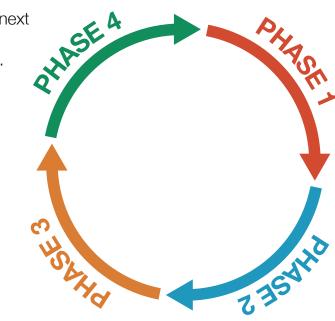
Seed, cultivate and lead the next generation of entrepreneurs. Contribute to the ecosystem.

Successful Entrepreneur Group



Stabilize business for longer term sustainability and predictable profit generation. Continue to run the business indefinitely or sell it.

• Elite Speaker Series



#### PHASE 1: Innovate

Develop, investigate and plan the launch of a business concept. Aggregate the neccessary resources for launch.

- Navigation
- PreFlight
- Twende

#### PHASE 2: Rapid Growth

Create, launch and grow a business quickly to achieve growth goals and create a sustainable business.

- InFlight
- Project Healthcare
- Project Music & Entertainment

## **Our Values**



#### Innovative

we help turn ideas into action



#### **Trusted**

we are reliable and approachable

#### Excellent

we strive to be exceptional, best-in-class



#### Inclusive

we make the extra effort to make sure everyone is welcome

#### **Results-driven**

we are action-oriented



#### Adaptive

we are agile in response to changing circumstances

## **Our Purpose**

We are a non-profit organization that makes it easier for entrepreneurs to be more successful by providing the most powerful resources and tools possible for individuals and communities to build shared prosperity, solve problems and create a better tomorrow.

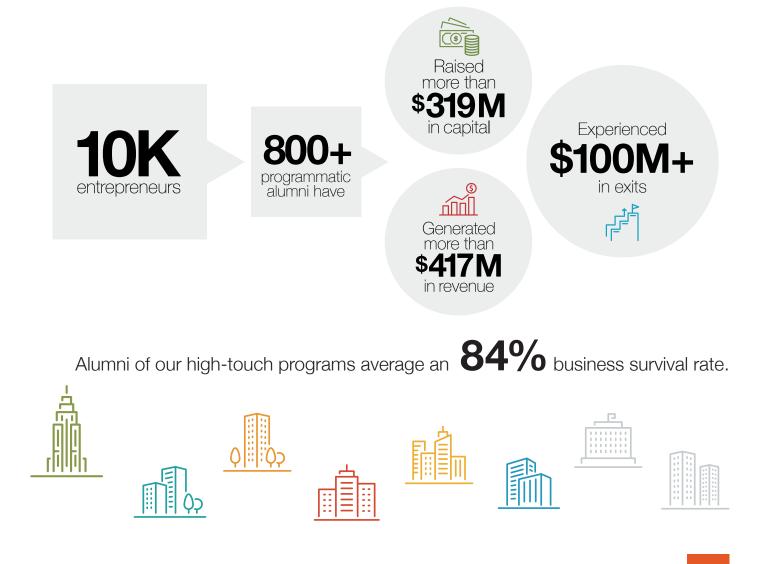
While many amazing organizations treat the symptoms of social and economic challenges (supplying food, clothes and shelter), the EC provides a means for communities to break that cycle of need by enabling successful businesses to create wealth, jobs and economic growth for the whole city.

#### Many who choose this route experience gaps in access to:

- Entrepreneurial education
- Mentorship
- Funding

All are critical resources which will increase their probability of success far beyond the 50% U.S. average rate of survival.

Entrepreneurship is a mechanism for fostering community development as it creates jobs, innovation and economic mobility. Entrepreneurial companies make up 23% of Nashville's economy. Now serving more than 2,000 entrepreneurs annually, over the past 10 years, we've helped more than:



## **Our Purpose**

The EC meets needs across the entrepreneurial lifecycle:



**Testing** concepts

## High growth startups need access to:

- Customers
- Investors
- Training on how to engage
  investors successfully
- Mentorship
- Affordable space
- A community to connect with others in the same path

We meet these needs virtually and at our location inside Nashville's historic Trolley Barns.

## How do we know if we're successful?

We measure the success our program participants have in starting and growing their businesses.

Indicators vary but generally include: survival rate, funds raised, revenue generated and jobs created. We look at these metrics to measure long-term effects of our work.

Other critical metrics we track are to ensure our efficacy: % of growth milestones achieved and the NPS reported by the entrepreneurs. Qualitatively, we incorporate evaluations of the entrepreneurs from our network of experts and our internal team. The EC collects this data by directly surveying or interviewing our entrepreneurs, experts and internal team.



#### A Diverse Community of Innovators

Great ideas are everywhere, but the opportunity to turn those ideas into reality is not equally accessible to all.

We level the playing field by creating onramps to opportunity.

Entrepreneurship should be accessible to everyone, and we are working towards the day when every entrepreneur—regardless of race, gender, income or background—has the opportunity to realize their dream.

Why? To fuel economic inclusion in Nashville.

#### We believe that:

Every person with the entrepreneurial mindset and a good idea deserves a (credible) opportunity to create, launch and grow their business.

The future of our city depends on our ability to grow successful entrepreneurs, regardless of race, gender, income or zip code.

Entrepreneurship powers the spirit of independence and vibrance that makes Nashville special.



#### What Our Community Looks Like

The EC community is a diverse group by gender, race, age, and sexual orientation.

We help level the playing field for all.

42% being female

36% are people of color

8% LGBTQ+



















In our 10 years, more than 92 scholarships have been distributed to underrepresented founders of color, women, foreign born, veterans, LGBTQ+ and student founders who saw cost as a barrier.

The scholarship awards grew from being primarily applied to the EC's PreFlight Cohort, to scholars who participate in the entire suite of the EC's year-long accelerator level programs (InFlight, Project Music and Entertainment, Twende for Founders of Color, and Project Healthcare.)

#### Some of our findings are:

- Every dollar invested into a scholarship = \$7 in investment and \$4 in revenue for companies.
- Scholars have created more than 65 jobs in Middle Tennessee.
- Rates of full-time entrepreneurship doubled for scholarship program participants.

Our Scholar Program serves Middle Tennessee founders who identify as a racial or ethnic minority in the U.S., specifically Black, LatinX, Hispanic, American Indian or Alaska Native, Asian American, Pacific Islander, Middle Eastern or North African.



#### **Small Businesses**

The COVID-19 pandemic drastically changed the business landscape, put immense pressures on small businesses and forced many to close.

Small business owners were unclear on where to turn for help, and small business support organizations saw unprecedented increases in demands for support. The inequities which create barriers to success for entrepreneurs and minority-owned small businesses became even more evident, so we expanded our reach to small business owners and founders, and offered our expertise, networks and experience to increase the likelihood of their survival.

#### Introducing Renew Nashville

To increase the survival rate for those most vulnerable to the pandemic, we launch Renew Nashville, a citywide initiative addressing the significant challenges facing entrepreneurs and small businesses. The EC was awarded



a \$600,000 grant by The Metropolitan Government of Nashville and Davidson County as one of Nashville's nonprofits charged with addressing the significant challenges facing entrepreneurs and small businesses negatively impacted by the COVID-19 crisis.

Collaborating with local non-profit partners across Nashville, we stepped up as the hub for entrepreneurs to provide participants access to master-class resources such as daily office hours, space, programming, and executive level advisors, such as lawyers, accountants, marketing experts. We helped with modifying websites to e-commerce solutions, video storytelling, new headshots, radio advertisements. The program was free for Davidson County businesses.

Getting the word out to all those who need us most was our main focus, especially for minority-owned businesses. Through an integrated marketing communications and stakeholder outreach strategy, we launched a campaign to rally all small businesses.

Overall, this program served more than 800 businesses ranging from hospitality, retail, consumer goods, music tech, healthcare innovation, personal and business services, to education innovations.



Partners that helped serve small businesses:



and other organizations who serve these communities



Program Purpose: Increase the survival rate of Davidson County's small businesses through the pandemic.

**Funding:** \$600,000 CARES Act grant from The Metropolitan Government of Nashville and Davidson County

**Qualifying Customers:** 500-1,000 small businesses based in Davidson County

Cost: Free

**Funding Duration:** 9/29/20-12/28/20+ **Current Membership:** 800+ businesses (50% Female, 40% People of Color) 03

## How We Serve Entrepreneurs

## **How We Serve Entrepreneurs**

For more than 10 years, we've supported people and businesses through all phases of the entrepreneurial life cycle and we've served as the hub for Nashville's entrepreneurial ecosystem.

Through our programs, we connect entrepreneurs with resources such as industry experts, successful entrepreneurs, service providers, educational programming, advisors, workspace and potential investors/customers.



#### **4 Main Categories of Offerings**

Champion/Advisor\*

Connect

Co-Work

Incubate

PROGRAMS
PreFlight
Twende
Inflight
Project Healthcare
Project Music &
Entertainment
Renew Nashville*

#### MEMBERSHIPS SERVICES **Event Space Rental** Lockboxes

Navigation

Studio Rental\* Video Production\* **Podcast Production\*** 

Photography\*

**NEXT** Awards Pitch for Good Meeting Room Rental Podcasts

**EVENTS** 





EC Lifecycle Phase 2

## Nashville Entrepreneur Center **PROJECT MUSIC & ENTERTAINMENT**

Originally started as Project Music in 2015, this program was developed in partnership with the CMA (Country Music Association) to bring music, technology and business leaders together to accelerate the development of industry-changing startups. We are able to make this happen thanks to our vast network of expertise, including more than 100 mentors dedicated specifically to mentoring Project Music and Entertainment entrepreneurs. In 2020, we conducted our first-ever, 100% virtual program serving music-minded entrepreneurs from across the country with weekly sessions, pitch-creation support, an investor showcase, stakeholder meetings, and more.

With the launch of the 2021 application process we also announced that the next cohort of Project Music will expand to include all aspects of the entertainment industry, including music, sports, film, esports/gaming, publishing, and more.



51 Entrepreneurs Served to Date

15 Founding Year



Stephen Linn

**ADVISORS** 



Heather McBee

## **WINS**



MeloQuest got their game Keys&Kingdom into Best Buy



Marcus Blackwell, CEO & Founder. Make Music Count



MakeMusicCount becomes partner of San Antonio Spurs

·**H**' beatdapp **Beatdapp raised \$1.5***m* while in the program and sets up massive partnership



Andrew Batey Co-Founder, Beatdapp Software





VideoBomb secures Apple CEO as board member

EC Lifecycle Phase 2

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Entrepreneurs in 2020-2021 Cohort

Entrepreneurs

Served to Date

Founding Year

## Nashville Entrepreneur Center **PROJECT HEALTHCARE**

Project Healthcare is Nashville's leading healthcare entrepreneurship initiative: driving transformation in the healthcare industry through tailored programming and connections critical to success in this highly competitive landscape.

For healthcare entrepreneurs seeking to accelerate their high-growth startups, Project Healthcare leverages our relationships with Nashville's healthcare industry giants and provides unmatched access to the top experts and resources in the field.

**Bill Brown** 

### WINS

OMNY raised **\$1.5m** from Nashville investors



Oflexwise FlexWise raised \$3m





CPRWrap won P4G, \$25k at NHCC Pitch Competition, and was awarded her patent



Healing Innovations released their product and are in clinical trials

#### **CHAIRMAN & ADVISOR**



Eric Thrailkill, Jan 2021



Healthcare company, Strattasan, was the EC's very first program participant in 2010 raising \$26M in 2019.



EC Lifecycle Phase 2

# Nashville Entrepreneur Center

Our yearlong InFlight program addresses the unique challenges of startups in Phase 2 of the Entrepreneur Lifecycle, for Nashville-based entrepreneurs in any industry, who are generating revenue and are looking to grow or scale. During this critical phase of the entrepreneurial journey, businesses and founders accelerate success while establishing a solid foundation.

InFlight is an accelerator-level program featuring monthly programming with interactive classroom sessions featuring world-class curriculum, a supportive peer-group, connections to over 290 Nashville business leaders and personalized, hands-on attention through dedicated case managers.

Entrepreneurs in 2020-2021 Cohort

**34** Entrepreneurs Served to Date

2018 Founding Year

#### ENTREPRENEURS-IN-RESIDENCE



**Debbie Gordon** 

Clint Smith

Our most valued volunteers, Entrepreneurs in Residence walk alongside program participants by offering strategic feedback and connections as long-term champions.

## WINS

#### **₽**POSSIP

Possip's Shani Dowell becomes first black woman in TN to raise **\$1m** (NOW at \$2m)



Cohorts have averaged 65% revenue growth







With the Band launched app and had 2 successful concert campaigns





#### Nashville**Post**

Multiple teams gain press coverage (Billboard and CNN)

EC Lifecycle Phase1, 2

# <sup>1</sup>Nashville Entrepreneur Center

Twende is Kiswahili for "let's go," and this is the spirit of the EC's program passionately and strategically driving the growth of Nashville's entrepreneurs of color.

Twende is a year-long program for entrepreneurs of color in all industries looking to significantly grow their businesses, and gain access to world-class curriculum, a supportive community and individualized mentorship.

## WINS

140% aggregate year-on-year revenue growth



**100%** business survival rate



55% of companies outperformed pre-pandemic yearly projections





MinTech Agency grew from \$9,000 in revenue at the beginning of 2019 to

\$250,000+ in revenue by the end of Twende in November 2020



**32** Entrepreneurs Served to Date

2019 Founding Year





Shani Dowell

Bill McCleskey



EC Lifecycle Phase 1

## Nashville Entrepreneur Center PREFLIGHT

PreFlight is a 14-week virtual program that walks step-by-step with first-time entrepreneurs. From "I have an idea" to "I have a business," our intent is to empower entrepreneurs with the knowledge and support as they bring their business to life.

Phase 1 of the Entrepreneurial Lifecycle, this program requires weekly interactive coursework with our network of mentors and successful entrepreneurs who offer support as they begin to establish a solid business foundation.

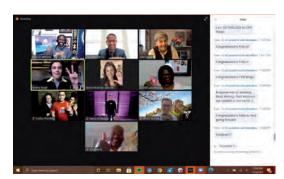
52 Entrepreneurs in 2020-2021 Cohort

> 450+ Entrepreneurs Served to Date

2014 Founding Year Entrepreneurs have access to our community of **300+** mentors.

## **WINS**

Graduate Dr. Teresa Vasquez-Terry, founder of Autism Possible, joined Project Healthcare after completing the program, and was a finalist in Pitch for Good: Tennessee Tough



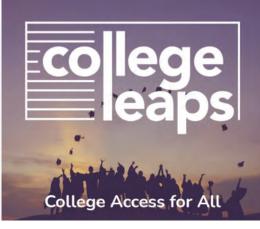
Velos Labs was a semi-finalist in

Pitch for Good: Tennessee Tough



CollegeLeaps launched their beta website







New Frontier Tiny Homes previously featured on Good Morning America and continues to do cool stuff.





The EC's Next Awards is devoted to recognizing exceptional entrepreneurs transforming their industries, creating opportunities, growing economies and improving lives in Nashville and far beyond.

The Next Awards & Entrepreneurs Hall of Fame event returns October 25, 2021 at the Nashville Symphony Center.









# FITCH GOOD

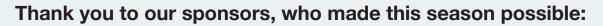
In 2020, we created a series of seven virtual monthly pitch events, called Pitch for Good. From the beginning, the purpose was to highlight and support Nashville's entrepreneurs focusing their innovation on solutions which benefit our community and world. For each event, two winners were chosen by a panel of expert judges to receive \$2,000 grants and one audience favorite was chosen to receive a scholarship to an EC program.

The end of the 2020 season culminated in Pitch for Good: Tennessee Tough presented by Pinnacle Bank, an event for which we partnered with the Tennessee Titans to select the "best-of-thebest" of our Pitch for Good winners. CPR Wrap founder Felicia Jackson walked away the winner of this final competition, and received a year-long sponsorship package from the Titans.

**Total Grants Awarded:** \$28,000

**Total Scholarships Awarded:** \$7,000 in EC programs and resources

**Applicants in Total:** Over 200







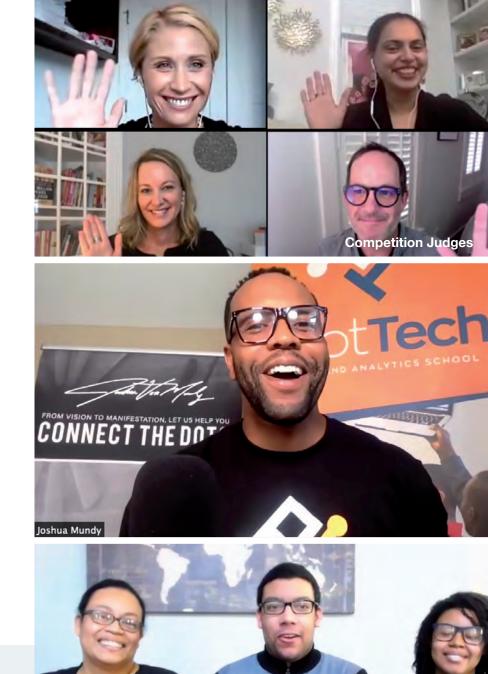


fourth CAPITAL **Pinnacle** DOLLTechnologies



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Nashville



The Nashville Entrepreneur Center Annual Report 2021

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Dr. Teresa Vasquez

## **Speaker Series**

In 2020, we also launched a signature speaker series to give our community the ability to learn from successful Phase 4 entrepreneurs in Nashville and beyond. We hosted four events in Q4 2020, featuring impressive speakers like Square co-founder Jim McKelvey, former Tractor Supply Company Chairman Joe Scarlett, entrepreneur entertainers Eddie and Taj George, and more!

These events have drawn hundreds of entrepreneurs across the lifecycle, from entrepreneurs just starting out, to Phase 3 entrepreneurs who are looking for the next step.



#### **2020 Speaker Series Entries:**



**Joe Scarlett** | Former Chairman of Tractor Supply Company, Founder of the Scarlett Foundation November 10, 2020



**Jim McKelvey** | Co-Founder of Square + Author of "The Innovation Stack" November 17, 2020



Eddie and Taj George December 8, 2020



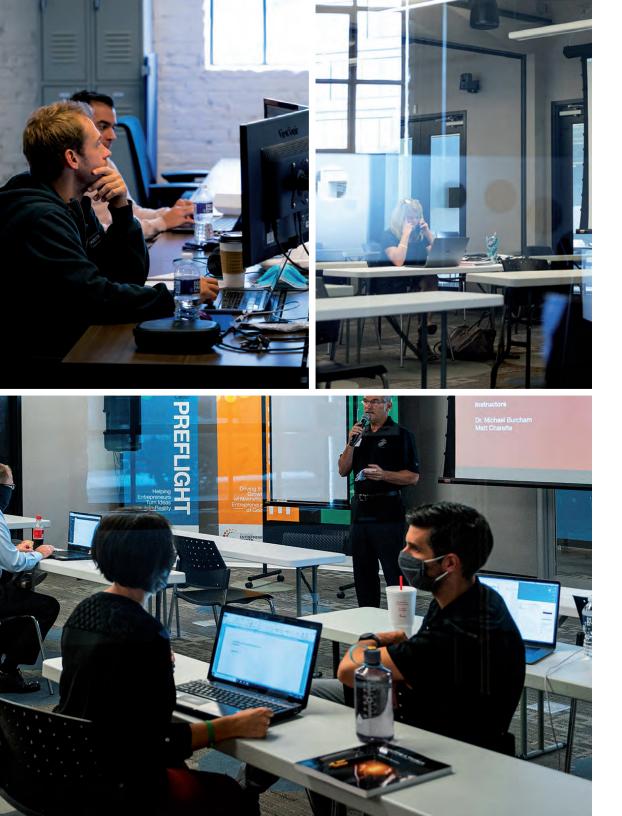
A3E + NEC: Accelerating Entertainment Technology:

10 entertainment industry executives and entrepreneurs

November 18, 2020



**Women of Retail Roundtable:** Judith Bright, Marcie Van Mol, and Mignon Francois December 16, 2020



## Membership

EC membership is more than a space to work. It's a community of others who are walking the same walk. Being an entrepreneur can sometimes feel like constantly fighting a lonely, uphill battle. This is where the EC comes in. It's an opportunity to connect with others like you through events, networking and workshops. Our members are sitting at the same desks and walking the same halls as these successful businesses:



#### We offer three different levels of membership for people looking to connect with our resources, advisors and affordable downtown Nashville space.

 Incubate membership offers members a dedicated desk space, free wifi, 24/7 access to our building and meetings with our network of advisors. It also includes access to our virtual resources and online Slack community, where they can connect with other entrepreneurs to ask questions, post jobs, or network.

#### **Current Incubate Members: 32**

- CoWork membership offers members their pick of open seating in our building, free wifi, as well as access to our online community and member-specific events and workshops.
   Current CoWork Members: 148
- Connect membership is our digital membership and basic support package, and includes access to our online community, virtual events and more.
   Current Connect Members: 124



## Our Reach

## **A Local** Leader

As the city's non-profit partner serving entrepreneurs throughout the business lifecycle, we aim to be the "front door" of entrepreneurship in Nashville, and a servant leader in our entrepreneurial ecosystem.

In this role, we assess and identify the best fit for people looking to navigate the ecosystem, guiding entrepreneurs to the resources that meet their needs, whether that's with us or with another organization.

We mobilize the entrepreneurial ecosystem by mapping, engaging and connecting entrepreneurs, businesses, investors, academia and community leaders.

#### **SPACE** CoWorking · Nashville Entrepreneur Center WeWork Launch Pad · Serendipity Labs Refinerv Three One Three **FUNDING** S Venture Capital · Jumpstart Foundry · iFund Women Nashville Capital Network · Rise of the Rest InCrowd Capital Council Capital Growth X Clayton Associates · Bullpen Ventures 2nd Generational Capital Dynamo • JumpFund TVV Capital Iroquois Group The ROW Group · Claritas Capital Mucker Capital NueCura Partners Spartan Ventures · Pharos Capital Partners Small Business Lending 77 Ventures Small Business Administration Resolute Capital Partners Pathway Lending Relevance Capital

· Angel Capital Association Tennessee Angel Fund

Makers Space

NASHVILLE

CENTER

**Ecosystem** 

Industrious

Center 615

Collective 615

· Deavor

#### **Music & Creative**

- H.O.M.E. · Circle at Razor & Tie
- WeldIn · Do Nashville
- Kitchen Space Citizen Kitchens
- Mesa Komal

Make Nashville

**ENTREPRENEUR** 

Fort Houston



**SUPPOR** 

#### **Entrepreneur Support**

- · Nashville Entrepreneur Center
- SCORE · Pathway Women's Business Center
- Corner to Corner
- · Conexión Américas
- Arts & Business Council
- · Tennessee Small Business Development Center
- Bunker Labs
- · Entrepreneurs' Organization · Nashville Business Incubation Center
- · Launch Tennessee
- Center for Nonprofit Management
- · Nashville Institute for Faith and Work
- · CET Life Sciences Center
- · Pathway Veterans Business Outreach Center

#### **Government & Small Business Support**

- · Small Business Administration
- · Nashville Mayor's Office
- Nashville Area Chamber of Commerce
- Nashville LGBT Chamber of Commerce
- Nashville Black Chamber of Commerce
- Tennessee Latin American Chamber of Commerce
- Nashville Area Hispanic Chamber of Commerce
- Donelson Hermitage Chamber of Commerce · Chamber East
- Tennessee Central Economic Authority
- · Small Business Environmental Assistance Program Go-DBE
- Urban League of Middle Tennessee
- Greater Nashville Resource Council

- **NETWORKING**
- Groups

Martin Ventures

Heritage Group

- BrainTrust
- · Greater Nashville Technology Council Nashville Healthcare Council
- · Women Can Be Angels
- Nashville Podcasters Meetup
- · Society of Physician Entrepreneurs
- Ellevate
- · Entrepreneur Latin Leaders of America
- Women in Tech Tennessee · Nashville Product Meetup
- TechFed
- Nashville Made
- Nashville Developers

- · Nashville Entrepreneur Week
- 36|86 Startups 2 Students
- Vanderbilt Entrepreneurship Conference
- Startup Internship Fair
- · Twende Summit
- TedX Nashville

#### Who to Follow

- · Nashville Business Journal
- · Build in SE The Pitch
  - · Venture Nashville
- Good Company
- Startup Vanderbilt

- LEARNIN Universities
  - Belmont University Cone Center for Entrepreneurship
  - Vanderbilt University Center for Entrepreneurship · Lipscomb University Center for Entrepreneurship
  - The Wond'rv
  - TSU CEED (Center for Entrepreneurship & Economic Development)
  - Vanderbilt Center for Technology Transfer and Commercialization
- Nashville Software School Vanderbilt Coding Bootcamp · Vets Who Code

Tech

- Pivot Tech LaunchCode

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- Events
- Incrowd Capital Mountain Group Ventures Tri-Start Technology Ventures

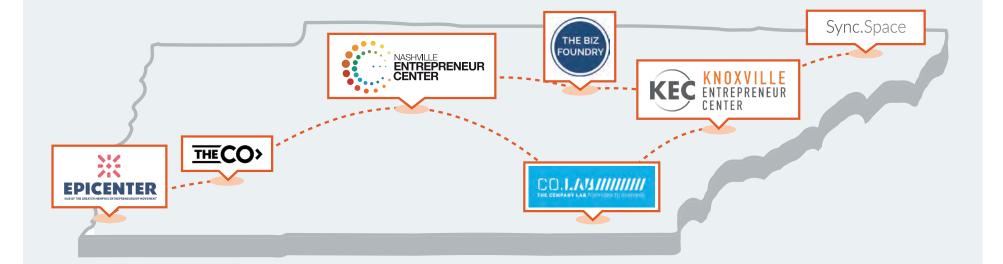
 Petra Growth Fund Angels · MB Venture Partners

## **Statewide Connections**



We're a proud partner of Launch Tennessee. Launch Tennessee is a statewide ecosystem of likeminded entrepreneurial organizations working together to make resources easily accessible to investors and entrepreneurs—all to build sustainable economic growth throughout the state.

Click on the name of each center to learn more.



## National Impact

The EC has graduated alumni from these states and Canada:

#### Project Healthcare

Illinois, Tennessee, Georgia, New York, Oregon, Massachusetts, Minnesota, Colorado, California, Ohio, Michigan, Arizona, Missouri, North Carolina, Texas, Virginia, Washington, Pennsylvania

#### Project Music & Entertainment

Tennessee, Florida, Canada, Illinois, California, Ukraine, Texas, New York, Georgia, Virginia, Missouri, Colorado, Connecticut, Washington D.C., Mississippi



## Internationally Known

#### Google for Startups

The EC is one of 16 Google for Startup Hubs in North America. This gives us access to 75+ similar organizations around the world.

#### Other U.S. hubs include:

- 1871 (Chicago, IL)
- Galvanize (San Francisco, CA)
- Grand Circus (Detroit, MI)
- American Underground (Durham, NC)
- Astia (Various)
- Capitol Factory (Austin, TX)
- Change Catalyst (San Francisco, CA)
- Collab Studio (Atlanta, GA)
- Communitech (ON, Canada)
- Company.co (New York, NY)
- Fueled Collective (Minneapolis, MN)
- Notman House (Montreal, Canada)
- Patriot Boot Camp (Boulder, CO)
- Russell Center for Innovation and Entrepreneurship (Atlanta, GA)
- Startup Grind (Various)





# 2020 Impact

## We executed 100% of the programs scheduled for 2020 and added more.



800 attendees.





Established an online learning platform with 35 hours of on-demand educational content.



Launched Renew Nashville to help more than

small businesses survive the pandemic while increasing the representation of non-white business owners to

and non-male founders to

across our programs.



Built **2** video production studios and produced **42** videos for business owners.

> Mapped the entrepreneurial lifecycle and created a path of programming from in annual revenue,

Connected a network of more than

business owners to a network of

more than 350

advisors.

**Project Music Project Music and Entertainment.** 



Expanded

Served more than members through our traditional membership offerings.

**Onboarded an InFlight cohort** averaging over in annual revenue.

Beneath all of this work, we implemented new systems and operational models to maximize the engagement of the highest quality experts, which enabled us to be an elite virtual-first organization, and set us up for sustainability.





Provided **30** radio advertisement campaigns,

> **12** PR media sequences,

**14** social media campaigns, and

full days of professional photography for small businesses.





Rolled out and provided more than 152 office hours for business owners needing expert support.



Jim McKelvey,

Joe Scarlett, and Taj & Eddie

### **Keep the Pulse**

We live in a city filled with successful entrepreneurs that made Nashville what it is today—booming in healthcare, publishing, music and entertainment, among other industries.

We strive to keep the pulse of Nashville entrepreneurship alive by elevating the voices and sharing lessons from those that have "been there and done that" in hopes that these lessons will help budding entrepreneurs as they start and grow their businesses.

In 2020, we opened The Chase Studio to capture stories of all those that come through the doors.









# Thousands of Successful Founders

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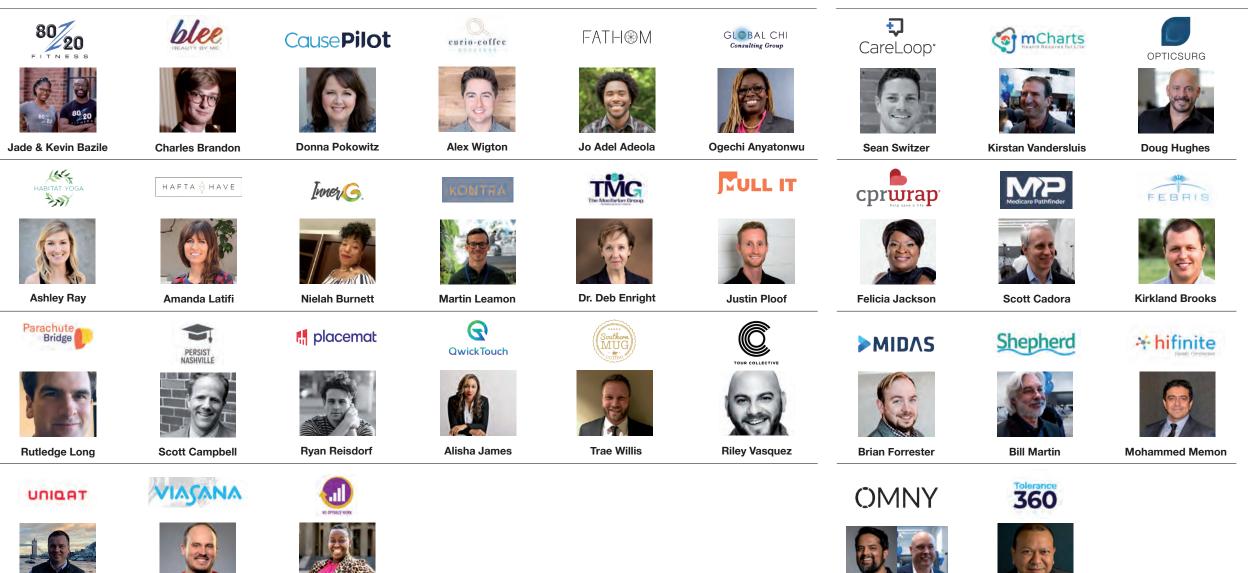


## **2020 Program Participants**

The EC serves over 2000 entrepreneurs annually. These featured founders are involved in our high touch programs.

INFLIGHT

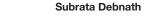
**PROJECT HEALTHCARE** 



Zeljko Jake Petrovic

Joseph Spradley

Domonique Townsend



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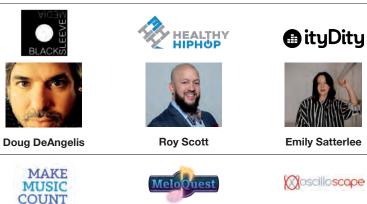
38

Mitesh Rao

Sean O'Brien

### **2020 Program Participants**

#### **PROJECT MUSIC & ENTERTAINMENT**





Marcus Blackwell



Graeme Winder





**RJ Bee** 

#### **my**fanpark



Peter Karpas



Stuart Bostock

WITH

Sarah Beth Perry







Dr. Ed Large

**Brady Hoggard** 







RI ACK

USINESS Boom

Danielle McGee

MADE IN GLASS

Ana Corona

NURTURERS OF

NASHVILLE. LLC

Nastasha Marshall

**Nielah Burnett** 



**TWENDE** 

INVENTORY

**Tony Murrell** 



Andreall Moore













Itzel Gonzalez

Ashley Curry









Susan Vanderbilt

Dwayne Bullock



Mary Williamson

PAYNE

**Curtis Payne** 

WE OPTIMIZE WORK

**Domonique Townsend** 





MINTECH

Karen Williams

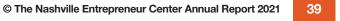






**Rodney Freeman** 







BAND

07

# A Decade of Excellence

## **Our Strong Roots**

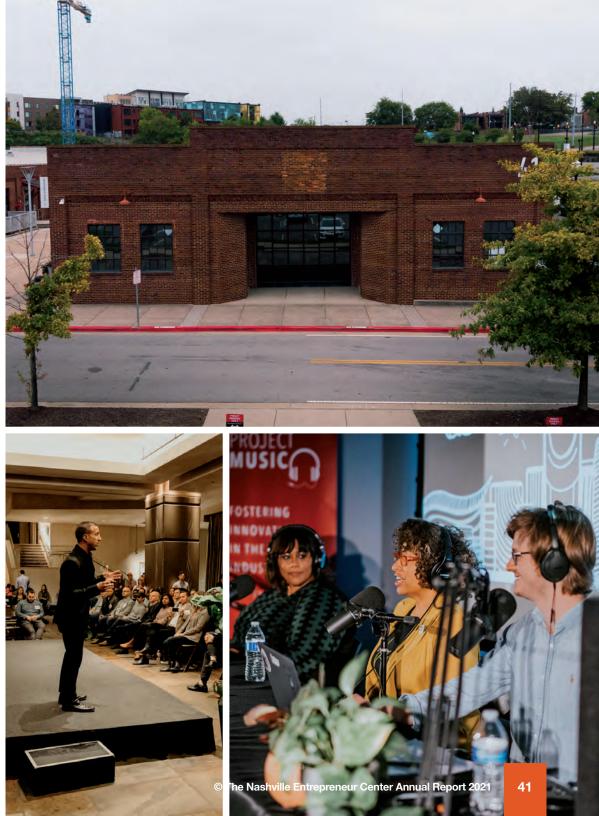
We live in a city filled with successful entrepreneurs that made Nashville what it is today - booming in healthcare, music and entertainment and other industries. Rooted in our history, Nashville is a city of successful entrepreneurs.

From Hall of Fame recipient, Charlie Martin, to Brian Fox, we have a wealth of successful entrepreneurs that we can all learn from. This is Nashville's biggest differentiator. Talent goes where talent lives.

More than a decade ago, the Nashville Area Chamber's Partnership 2010 initiative defined our role - to connect the experienced, successful entrepreneurs with the next generation of entrepreneurs to fuel the entrepreneurial circle. The EC's founding was truly a community-wide collaboration bringing together 75 leaders of Nashville's entrepreneurial and business communities to serve on a task force to define needs and create solutions. We started with founding of a virtual resource center but with much need and much to offer, we incorporated as a 501(c)(3) nonprofit moving soon to a 19,000 square-foot location.

Our 25-member Board represents successful entrepreneurs and business leaders in healthcare, real estate, music, finance, technology, strategy, education and other industries. Active ex-officio members represent community partners: **Nashville Area Chamber, Nashville Healthcare Council, Nashville Technology Council, Google for Startups, Marion Ewing Kauffman Foundation and Entrepreneurs' Organization.** 

The EC's \$2.7M operating budget consists of 31% earned revenue from cohort tuition, membership, space rentals and event fees. Contributed revenue represents 69% from corporate partners, sponsorships, individuals and grants. Development plans include growth of our multi-year corporate partners, such as Mitsubishi and Dell for Entrepreneurs, our McWhorter Circle giving society, the launch of the EC Alumni group and a Phase 4 Successful Entrepreneurs group who bring their expertise and experience to help entrepreneurs as they navigate their own businesses--saving time, money and resources on their path to success.



#### **10-Year Timeline**

Partnership 2010 initiative of the Nashville Area Chamber of Commerce brought together a 75-member Entrepreneurship Task Force charged with analyzing the strengths and weaknesses of Middle Tennessee's entrepreneurial ecosystem, benchmarking against peer communities and identifying opportunities for greater support.

2007

Co-created and hosted first NEXT Awards

2012

The EC became the front door for entrepreneurs aspiring to create companies in Nashville with the opening of its flagship facility at 105 Broadway in August of 2010.

>2010

EC Launched as

an official 501(c)3

 $\mathbf{>}2009$ 

Task force presented its recommendations in 2008

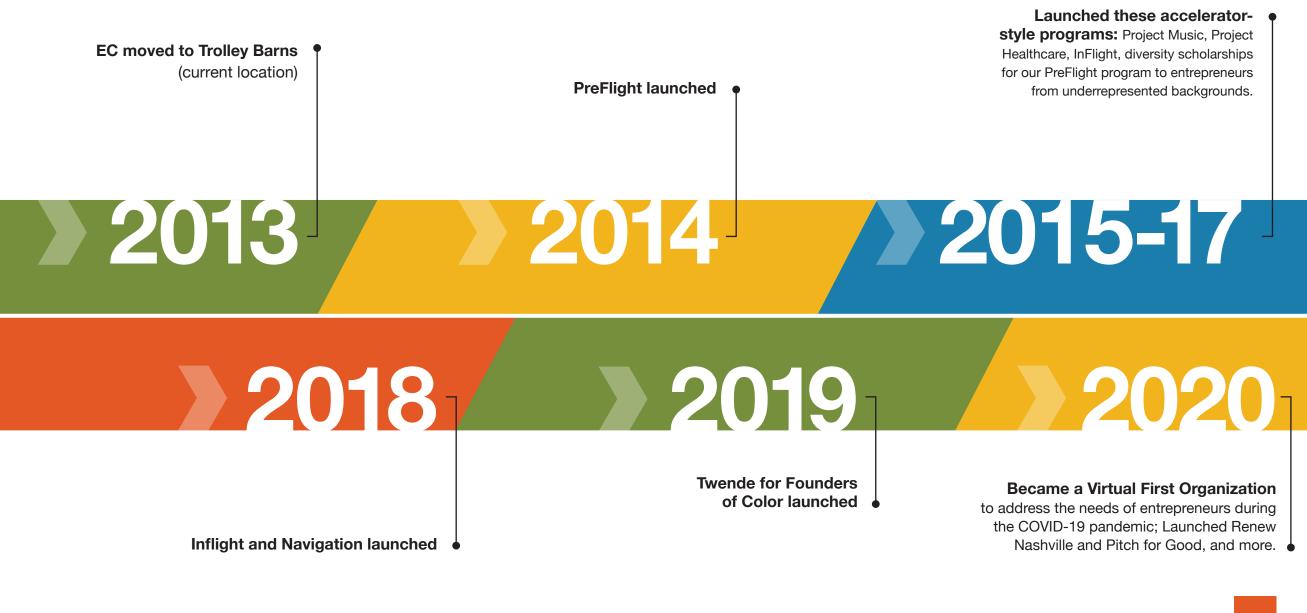
2008

Entrepreneur's Hall

of Fame launched

2011

#### **10-Year Timeline**



#### **Notable Alumni**



**Channing Moreland** & Makenzie Stokel





**Austin Dirks** 

GREENLIGHT MEDICAL



Michael Brody Waite

**InQuicker** 

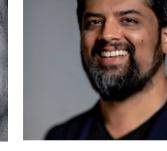


Marcus Cobb

Jav/wber MAKE WAY FOR MUSIC



**Chris Hefley & Jon Terry** 



+





Shani Dowell



Jason Moore









OMNY



#### Extending Our Reach. Raising Our Profile.

Since opening its doors in 2010, the EC has partnered with and been recognized by numerous outside organizations, including the White House, U.S. Department of Commerce, Google for Startups, Dell for Entrepreneurs and Ewing Marion Kauffman Foundation.

- We have **300+** expert volunteer advisors as part of our advisor network.
- Since 2011, **27** exceptional entrepreneurs have been inducted into the Entrepreneurs' Hall of Fame.
- The EC partners with Google for Startups as one of **16** Tech Hubs in North America to help our local Nashville startup community thrive.
- Dell for Entrepreneurs works with the EC to deliver valuable resources to Nashville's entrepreneurial community by offering end-to-end, scalable technology solutions for growing businesses.



# Partners + Donors

-



#### Partners Help It Happen

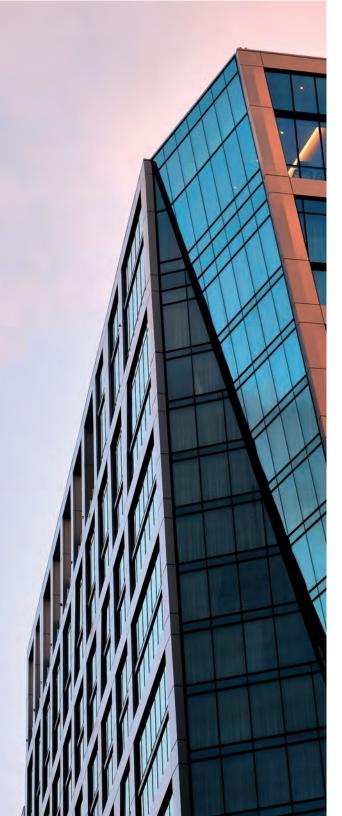
As a non-profit organization, the EC relies on the generous support from donors to give time, money and expertise to fuel the EC's mission. We work with individual donors, the business and investor communities, foundations and local, state and federal governments to provide the resources needed to help entrepreneurs turn their ideas into a reality.

Combining this support with the EC's experience in delivering world-class programming and connections to industry leaders, allows the EC to help entrepreneurs increase their likelihood of success.

**Supporting Partners** provide philanthropic support which fuels the EC's mission to equip entrepreneurs and innovators with the critical resources to create, launch and grow businesses.

**Program Partners** are aligned with one or more of the EC's signature entrepreneurial education programs to provide program funding, industry insights and business expertise to help entrepreneurs build their businesses.

**Innovation Partners** have a unique opportunity to identify and help influence entrepreneur solutions and innovations that align with the partnering company's vision and strategy.



# Thank you to our 2020 Supporting Partners



### **2020 Program Partners**



"We are so proud to support the Nashville Entrepreneur Center and its members. Entrepreneurship empowers individuals and fuels growth and opportunities in our community. Here's to another 10 years!" Allen and Erin Baler



"Lisle Parham Wealth Management celebrates the Nashville Entrepreneur Center for the first 10 years! We look forward to the future, as the EC continues to exemplify collaboration, ingenuity and the entrepreneurial spirit! We support your mission and its impact on Middle Tennessee!"

#### Jana Lisle Parham

Lisle Parham Wealth Managemer Private Wealth UBS



#### **Power of 10 Sponsors**

Throughout 2020, the Nashville Entrepreneur Center celebrated its 10th year of serving as the "front door" for entrepreneurship in our city, helping thousands of entrepreneurs to connect with the resources and community they needed to be successful.

We thank the many financial donors who stepped forward during the #Powerof10 Campaign to support the work of the EC. Donors include:

Teresa JW Bailey	Aaron D. Cohen	Ashlyn Hines	Donna Mattick	Adam Sinks
Baler Family	Continuum Planning	Michael Hodges	Heather McBee	Tim Sinks
Foundation/Erin and Allen Baler	Partners/Andy Faught and Abby Spaulding	Dan Hogan	Darren Metz	Dee Anna Smith
BrainTrust/Sherry	Core Development/ Mark Deutschmann	Ingram Industries/ John Ingram	Ryan and Katherine Moses	Erin Tolbert
Deutschmann				Kelli Turner
Kath Carter	Corsair Distillery/ Darek Bell	Lisle Parham Private Wealth Management	Linda Rebrovick	Wagon Wheel Title/
CityLights			Reed Communication/	Angie Lawless
Condominiums/ Joe Owens and Don Meeks	EOA Architects	Lovell	Lauren Reed	
	First Farmers/Bill Nigh	Communications/ Rosemary Plorin	Joe Scarlett	
	Headsets/Mike Faith	Scott MacKenzie	Showhomes/Bert Lyles	

Powered by: BrainTrust, CityLiving Group, Ingram Industries, Joe Scarlett, Kath Carter, Lisle Parham Wealth Management - Private Wealth UBS

## Special thanks to Me Mc Mhorter Circle

The Nashville Entrepreneur Center is grateful to honor a true pillar in Nashville's entrepreneur community, R. Clayton McWhorter, through the founding of The McWhorter Circle, an annual giving society of leaders and visionaries committed to supporting the EC's mission.

#### 2020 McWhorter Circle Members

#### Platinum: Jane and Greg Allen David Baxter Lucius Burch Betsy and Rvan Chapman Beth and Randv Chase Dan Crockett Dana and David Curtis Mark Deutschmann Sherry Deutschmann Jamie and Jimmy Granbery Guy Brown/Jay Chawan and Tera Vazquez Angela Humphreys and Joe Cashia Stephanie and John Ingram

Joy and Tinker Kelly Darren Metz Phylanice and Turner Nashe Anissa Nelson-Carlisle Pam and Phil Pfeffer Linda and Art Rebrovick Joe and Dorothy Scarlett Dee Anna and Hubie Smith Leah and Jim Sohr Jimmy Spradley Kathy and Jon Yarbrough Gold: Erin and Allen Baler Bo Bartholomew Angela and Jerry Bostelman

Jean and Denny Bottorff Samantha Boyd Mary and Bill Brennan Judith Bright Cathy and Martin Brown Howard and Karen Burris Katherine and Mike Cannata Trudy and Bill Carpenter Sandy and Dean Chase Gina and Jeff Drummonds Meg Epstein Susan and Jason Epstein Jennifer and Andy

Faught

FCA Venture Partners/ Nancy Allen, John Burch, & Matt King Stephanie Fletcher/ AllianceBernstein Elizabeth and Bryan Frist Melissa and Bobby Frist **Kimberly Pace-Furse** and David Furse Joe Galante Christi and Landon Gibbs Debbie Gordon Carlana and Aubrey Harwell Kelly Baker-Hefley and Chris Hefley Martha Rivers Ingram Malinda and Joe Ivey

Ann Johnson Denice and Milton Johnson Rebecca and David Klements Meredith and Jimmv I each Anne and Arnie Malham Kate Malone Jackson Leigh Anne and Stuart McWhorter Janet and David Miller Jason and Mary Moore Nick Odaen Tom Raney/JE Dunn Construction Nancy Schultz/North Highland

Laurie and Jim

Seabury

Wesley Shutt Saurabh Sinha Holly and Clint Smith Abby Spaulding Nancy Stabell Eric and Nanci Thrailkill Judy and Steve Turner Kelli Turner Mary Glenn and Dave Vreeland David Waddell/ Waddell & Associates John West Noel Williams



Clayton McWhorter, the EC's founding Chair, helped hundreds of entrepreneurs and leaders throughout his life and is remembered for the four guiding principle that were his legacy to those he mentored.

#### **Be Prepared** Act Like an Owner

Give Back

Find a Mentor and Be a Mentor

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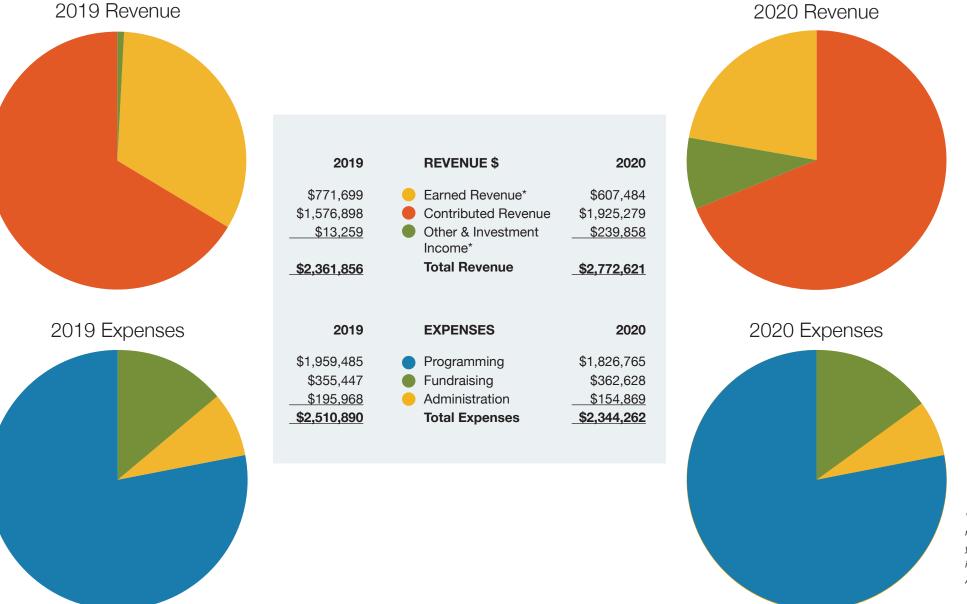
# Financials

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#### **Financials**

The EC's \$2.7M operating budget consists of 31% earned revenue from cohort tuition, membership, space rentals and event fees. Contributed revenue represents 69% from corporate partners, sponsorships, individuals and grants.



\*Other and Investment Income increased in 2020 due to recognition of PPP Loan forgiveness and results to the first year of endowment fund investing. Earned Revenue decreased in 2020 due to the pandemic-related cancellation of the NEXT Awards and COVID-19 impact.



Thank you to all who helped make the past decade a huge success. Stay connected and help Nashville turn ideas into reality.



ec.co

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